



# HR Club

Monthly newsletter from "HR Club"

Issue No. (9)

June 2014

## Workplace Conflict Resolution Techniques



Have you ever had a disagreement with a co-worker? You probably have at one time or another. Workplace conflicts are very common; there are very few offices where all the employees get along. Because of this, conflict resolution is a necessary component of the workplace, and those in a leadership position must be skilled in conflict resolution techniques.

When conflicts go unaddressed, they can have a negative impact on productivity and teamwork. Using conflict resolution strategies in the workplace will help maintain a healthy work environment. Conflict resolution requires specific leadership skills, problem solving abilities and decision making skills.

Consider the following conflict resolution

techniques to help resolve issues in your office:

- 1) Listen, Then Speak Out.
- 2) Gather the Group.
- 3) Be Impartial.
- 4) Do Not Postpone Conflict Resolution.
- 5) Promote Teamwork.
- 6) Broadcast Praise.

It's important to note that while resolving workplace conflicts, you need to consider your company's regulations and policies. With the right conflict resolution training, you'll have the tools and techniques necessary to keep harmony among your team!

### Read More:

<http://www.notredameonline.com/resources/negotiations/6-simple-workplace-conflict-resolution-techniques/#.U4scxb5frIV>