

# Technical support for Government Skills Bank Portal

Provide technical support and resolve inquiries from the Government Skills Bank Portal users.

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## Start service link

<https://www.fahr.gov.ae/CRM/en/request-service?serviceName=Technical%20Support%20for%20Government%20Skills%20Bank%20Portal>

## Service process

1.

[1](#)

To register and receive the service

1. Bayanati users: you can use your Bayanati system username & password to login.
2. Not a Bayanati user, create new account and fill out the electronic registration form and complete the remaining steps.

2.

[2](#)

For Technical Support of the Governmetn Skills Bank portal

1. Contact the technical support team through FAHR call center

## service conditions

To Register in Service :

1. Fill in the electronic registration form available through the Government Skills Bank Portal.
2. Log-in using the username and password received through the registered email in the form.
3. Fill in your personal details in the profile and add your qualifications and specializations.

In case the users are already registered with Bayanati system:

1. They need to enter their employee number and continue with the same steps mentioned above.

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Procedures after Registration:

1. Continuous update on the personal profile through the Government Skills bank Portal.

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## **Service completion duration**

4 Working Days

## **Service fees**

Free

## **Service channels**

- Customer Happiness System CHS
- Service Availability : 24 /7

## **Service target audience**

All Ministries and Federal Government Employess

## **Service classification**

Procedural