Support for Jahiz Platform

A support service provided by the Federal Authority for Government Human Resources to users of Jahiz – The Future of Government Talents Platform for the readiness of Government Talent, through the service offering support that can be obtained on the mechanisms of using the platform and get the optimum benefit of it, the service also offers solving the technical and procedural difficulties.

Start service link

https://www.fahr.gov.ae/CRM/en/request-service?serviceName=Support%20for%20Jahiz%20Platform

Service process

Log in using your UAE Pass account, Fill-in the form and attach the required documents (If any), FAHR will review the application, Provide the response to the customer

service conditions

All employees details should be filled in the HR system.

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Service completion duration

5 Working Day

Service fees

Free

Service channels

- Call Center, Customer Happiness System, FAHR App

Service target audience

Federal Government employees

Service classification

G2G, G2C