

Support of Al Mawrid System

The initiative aims to develop the employees' knowledge, skills and capabilities, so that they can cope with the rapidly changing needs of global labor market by receiving reliable electronic training, at any time, and from anywhere in the world

Start service link

<https://www.fahr.gov.ae/CRM/en/request-service?serviceName=Support%20Service%20of%20AI%20Mawrid%20System>

Service process

1. Enter the Username (Employee number) and Password (Employee need to assign a new password) on the website of the initiative

service conditions

To Register in Service:

1. The user should be Employee in the Ministries and Federal Government Entities.
2. Customer Happiness System (CHS) Training.
3. User Manual (available on the website and Customer Happiness System).

To use the system by the Customer:

1. Enter the Customer Happiness System CHS.
2. Enter user name (Employee Number).
3. Enter Password (Employee need to assign a new password on first try).

Service Requirements

1. Requirements for using the service through the website: www.almawrid.ae
2. Communicate with a Al Mawrid support team: 04 - 231 9141 | 04 - 231 9153 | 04 - 231 9123 |
Phone Inquiry Timing : From 7:30 am - 3:30 pm

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Service completion duration

2 working days

Service fees

Free

Service channels

- FAHR website
- Customer Happiness System CHS

Service target audience

Federal government employee

Service classification

Procedural