

# **Federal government employees have carried out 10 million HR procedures independently via the “Bayanati”**

Her Excellency Laila Obaid Al Suwaidi, Director General of FAHR, pointed out that the self-service in Bayanati system is of great importance to federal government employees and human resources departments alike, and is receiving great interest from employees, as it enables them to complete all their human resources procedures, independently, without having to go back to the human resources departments, in a seamless and streamlined process.

She stated that employees of ministries and federal entities have implemented nearly 10 million self-managed human resources procedures, over 12 years, 955,000 of which were during the first nine months of this year only, through the Human Resources Information Management System “Bayanati” and FAHR’s smart application.

Her Excellency said that the smart application FAHR is witnessing continuous updates, to keep pace with the latest technological developments, and to improve the level of services provided to customers, and it is also receiving great demand from federal government employees, as it is the first platform to complete all their human resources procedures independently, as they have implemented nearly 1,218,000 self-managed human resources procedures through it, since its launch in 2014, until the end of the third quarter of 2024, and the application recorded nearly 200,000 downloads during the same period.

## **49 federal entities are using “Bayanati”**

For his part, Asem AL Awadhi, Director of the Human Resources Information System Department at the FAHR, confirmed that 49 ministries and federal entities use the “Bayanati” system, and directly benefit from the services provided by FAHR smart application, especially the services related to smart human resources systems and procedures in the federal government.

He considered the application a one-stop shop that allows federal government employees to complete all their human resources procedures independently, through their mobile devices, without the need to visit the human resources departments in their institutions, which simplifies human resources procedures, offering facilitation for employees, and saving time and effort for human resources departments, and enabling them to focus more on the strategic responsibilities and projects in the institution.

AL Awadhi pointed out that FAHR is developing its smart application on ongoing basis, and converting all its main and subsidiary services to smart services and making them available through the application. He stressed that FAHR has introduced many improvements to the application during the past year, such as the mechanism for entering the employee’s individual development plan into the human resources information management system in the federal government “Bayanati”, and adding requests for many leaves such as exam leave, sick and study leave from inside and outside the country, in addition to providing the service of applying for a full-time leave for freelance work for federal government employees.

Among the services provided by FAHR smart application to employees of federal ministries and entities, we can mention: the electronic signature service for contracts and ministerial decisions, the service of evaluating the performance of new employees during the trial period, the service of requesting remote work on Friday, viewing the work contracts, signing them electronically, recording attendance and missed punch, issuing an electronic work card, searching for vacant jobs in the federal government, and facilitating the application process for job seekers.

The most prominent self-HR procedures provided through the FAHR’s application are: leaves, viewing attendance and missed punch, requesting a letter to whom it may concern, requesting a salary certificate, a certificate of experience, requesting legal advice on human resources laws, policies and legislation in the federal government, completing all stages of the performance management system for federal government employees, and developing their own individual development plans.

The application provides a package of self-services for federal government employees, including: viewing and updating personal documents, requesting technical support services to help federal ministries and entities implement various human resources procedures, searching for employees in the federal government, communicating with them via email, nominating employees for the federal rewards and incentives system, and viewing the job description card.

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