



UAE Participates in the Meeting of Ministers of Civil Service entities in the Cooperation Council for the Arab States of the Gulf



Federal Government employees implement

151,000

HR Procedures via FAHR Smart App



30,800

Support Requests
received within 9 months

Vital Testing Campaign for
the Authority's Employees in Cooperation with DHA





UAE Government participated in the 18th meeting of the Committee of Ministers and Heads of Civil Service and Administrative Development in the Member States of the Cooperation Council for the Arab States of the Gulf, which was held in Riyadh. This was with an official delegation headed by H.E. Ohood Bint Khalfan Al Roumi, Minister of State for Government Development and Future, Chairwoman of the Federal Authority for Government Human Resources.



UAE Participates in the Meeting of Ministers of Civil Service entities in the Cooperation Council for the Arab States of the Gulf

The meeting was chaired by H.E. Ahmed bin Sulaiman Al-Rajhi, Minister of Human Resources and Social Development in the Kingdom of Saudi Arabia. This meeting was attended by H.E. Dr. Nayef Falah Mubarak Al-Hajraf, Secretary-General of the Cooperation Council for the Arab States of the Gulf, H.E. Dr. Dr. Mahad Said Ali Baawain, Minister of Labor in the Sultanate of Oman, H.E. Essam Al-Rubaian President of the Civil Service Bureau in the State of Kuwait, H.E. Ahmed bin Zayed Al Zayed, President of the Civil Service Authority in the Kingdom of Bahrain, and H.E. Abdul Aziz bin Mubarak Al Khalifa, President of the Civil Service and Government Development Bureau in the State of Qatar.

Ohood Al-Roumi confirmed that the meeting of ministers and heads of civil service and administrative development agencies in the member states of the Cooperation Council for the

Arab States of the Gulf represents an important platform for officials and decision-makers in the GCC states. The aim is to unify visions and policies and strengthen partnership in creating a distinguished system for talent and empowering Gulf Human Capital, which ensures the continued progress and prosperity in the region and consolidates its leadership globally.

The Minister of State for Government Development and Future said that the UAE government is keen to strengthen the frameworks of Gulf cooperation, which embodies the leadership's directives to expand areas of cooperation and share experiences and knowledge with brotherly countries, to develop government work systems, tools and policies in a way that reflects positively on the societies of the region. She also noted that the meeting reflects the approaches adopted by the leaders of the GCC countries to keep pace with

the rapid global changes in the field of civil service, support efforts to accelerate digital transformation, enhance productivity and quality of life in the work environment, and develop, attract and retain government talented workers.

She called on members of the committee to participate in the «Expertise Forum» to be held by the UAE government next year, as part of efforts to implement the themes and objectives of the GCC strategy in the area of civil service and human resource development. Moreover, she lauded the role of member states in promoting joint action to develop the Gulf civil service system.

The UAE government delegation included H.E. Laila Obaid Al Suwaidi, Acting Director General of the Federal Authority for Government Human Resources, Ibrahim Fikri, Executive Director of the Support Services Sector at FAHR, and Abdul

Karim Al-Asmawi, Director of the Organizations and International Relations Office at FAHR.

The meeting discussed the strategy of the Cooperation Council in the field of civil service and human resource development 2021-2025- and adopted the Gulf Guidelines for Simplification of the Government Procedures and Services, the Gulf Guidelines for Crisis and Emergency Management, and the action plan to launch joint training programs and workshops.

The Gulf Cooperation Council followed up on the operational developments to standardize the purchase prices of licenses for human resources systems in the Gulf Cooperation Council countries and directed the specialized team to work on defining a methodology and a working mechanism for the coming period to ensure obtaining unified prices for the licenses' purchase.



وسام مجلس التعاون
للخدمة المدنية والتنمية الإدارية لـ

سعادة الدكتور/ علي أحمد بن سباع المري
الرئيس التنفيذي لكلية محمد بن راشد للإدارة الحكومية
دولة الإمارات العربية المتحدة



وسام مجلس التعاون
للخدمة المدنية والتنمية الإدارية لـ

سعادة الدكتور/ راشد عبدالرحمن بن جبران السويدي
مدير عام دائرة الموارد البشرية لحكومة عجمان
دولة الإمارات العربية المتحدة



وسام مجلس التعاون
للخدمة المدنية والتنمية الإدارية لـ

سعادة اللواء الدكتور/ عبدالقدوس عبدالرزاق العبيدلي
مساعد القائد العام لشؤون التميز والريادة بشرطة دبي
دولة الإمارات العربية المتحدة



Honoring

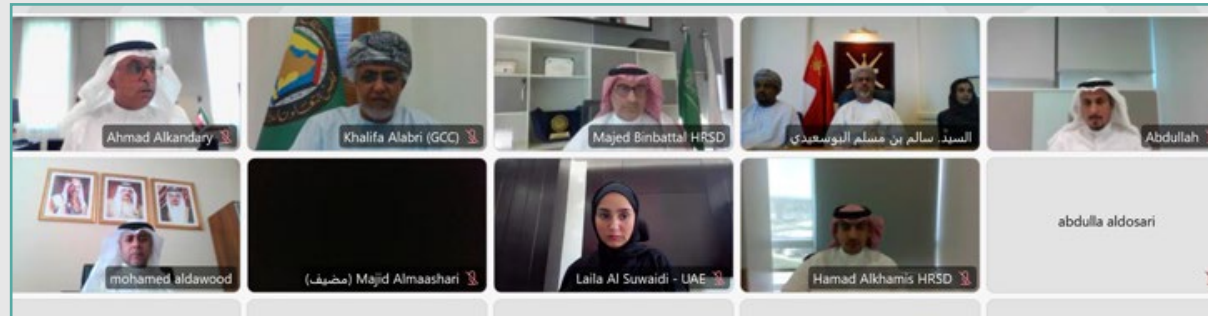
Emirati
Government
Leaders

with the Cooperation Council
Medal for Civil Service and
Administrative Development

At the conclusion of the meeting, H.E. Ohood bint Khalfan Al Roumi participated in the ceremony held for honoring the competencies of the civil service sector in the GCC states. This included honoring of 23 leading Gulf government figures, including 3 Emirati government leaders, with the Cooperation Council Medal for Civil Service and Administrative Development. These leaders are H.E. Major General Dr. Abdul Quddus Abdul Razzaq Al Obaidli, Assistant Commander-in-Chief for Excellence and Leadership Affairs in Dubai Police, H.E. Rashid bin Jubran Al Suwaidi, Director General of the Human Resources Department in the Government of Ajman, and H.E. His Excellency Dr. Ali bin Sebaa Al-Marri, Executive President of Mohammed Bin Rashid School of Government (MBRSG).



.. and participates in the 25th meeting of the GCC Undersecretaries Committee of Civil Service and Administrative Development



Represented by Her Excellency Laila Obaid Al Suwaidi, the Acting Director-General of the Federal Authority for Government Human Resources, FAHR participated in the 25th meeting of the GCC Undersecretaries Committee of Civil Service and Administrative Development, which was held on September 21, 2022, via videoconference.

The meeting was chaired by His Excellency Majid bin Abdulaziz bin Battal, Undersecretary of the Ministry of Civil Service for Development and Planning of Human Capital in the Kingdom of Saudi Arabia (KSA), with the participation of their Excellencies Undersecretaries of Civil Service and Administrative Development in the GCC, and His Excellency Khalifa

bin Said Al-Abri, Assistant Secretary General for Economic and Development Affairs in the GCC.

The undersecretaries discussed a number of topics related to joint cooperation in the fields of civil service and human resources, and in particular (the GCC strategy in the field of civil service, human resources development, its methodology to implement the first phase of 2022, and a number of guidelines and initiatives submitted by the GCC States), in preparation for their submission to the Committee of Ministers and Heads of Civil Service and Human Resources Agencies for approval and issuance of decisions on them at their eighteenth meeting.

.. also participates in the GCC Common Market Requirements Discussion Meeting

Represented by H.E. Ibrahim Ahmed Fikri, Executive Director of Support Services Sector, the Authority has participated in the first joint meeting between the GCC Common Market Committee and the GCC Technical Committee for Civil Services and Human Resources, which was held at the headquarters of the Saudi Ministry of Finance in the presence of representatives of the GCC States and the General Secretariat of the Council.

The meeting was based on the decision of the Financial and Economic Cooperation Committee at its (115) extraordinary meeting on January 23,

2022, to adopt the 2022-2024 workplan of the GCC Common Market Committee, which includes holding a number of joint meetings with the technical committees concerned with the issues of the GCC common market. That is aimed at discussing the challenges posed by meeting the GCC common market requirements and developing appropriate solutions to them. The participants discussed the issue of working in the government sector, and aspects related to achieving equality for citizens of the GCC states with those of the same country without obstacles in relation to working in the government sector.



.. and in the GCC Technical Committee for Civil Services' Meeting



FAHR participated in the 19th Technical Committee for Civil Service and GCC Human Resources' Meeting, which has been recently held at the headquarters of the Secretariat General of Cooperation Council for the Arab States of the Gulf in Riyadh, headed by a representative of the Ministry of Human Resources and Social Development in the Kingdom of Saudi Arabia, with the participation of members of the Technical Committee.

The Authority was represented in the meeting by H.E. Ibrahim Ahmed Fikri,

Executive Director of the Support Services Sector, during which he reviewed a number of topics on the agenda, including honoring the civil service sector's competencies, and the methodology for implementing the Cooperation

Council's strategy in the field of civil service and human resources development for the year 2022). This is in preparation for submitting recommendations to the 25th meeting of the Committee of their Excellencies Undersecretaries of Civil Service and Administrative Development.



40

Local and International Entities

Gains Access to FAHR's Initiatives and Projects during 2022

The Federal Authority for Government Human Resources (FAHR) explained that, since the beginning of this year until the end of last September, 40 local and international organizations were briefed on their most prominent expertise, experiences and successful practices in the field of developing human capital in the federal government.



In this context, Director of the Strategy and Future Department, Meitha Kolthoum at FAHR, pointed out that FAHR has become an important destination and reference for many government and private institutions from inside and outside the country, wishing to see their distinguished experiences in the field of Human Resources empowerment, and to benefit from their successful experiences in developing the government work systems and tools.

She explained that FAHR has held since the beginning of this year, 40 benchmark and exchange of knowledge sessions, including in-person and virtual ones, with government institutions from inside and outside the United Arab Emirates, noting that 6 international delegations from the Kingdom of Saudi Arabia (KSA), the Republic of Iraq, the Republic of Uzbekistan, and the Republic of Seychelles, Kyrgyzstan, and Zimbabwe). She also learned about the country's experience in managing and empowering human resources and attracting qualified and talented people.

Meitha Kolthoum pointed out, that many federal and local government organizations were briefed on the FAHR's initiatives and strategic projects at the federal government level, the most prominent of which are Ministry

of Interior, Ajman Government, Umm Al Quwain Smart Government, Dubai Government Human Resources Department, and the Ministry of Energy and Infrastructure, United Arab Emirates Space Agency (UAESA), the Supreme Council for Motherhood and Childhood, the Securities and Commodities Authority, the Ministry of Health and Prevention (MOHAP), and the Ministry of Culture and Youth).

Other entities include Abu Dhabi Police General Headquarters, Sharjah Police Academy, Abu Dhabi Government Finance Department, Sharjah International Airport, Ministry of Education, and Fujairah Government Human Resources Department.

Meitha Kolthoum, Director of the Strategy and Future Department at the FAHR, called upon the authorities and institutions wishing to see the

best practices and experiences of the Federal Authority for Government Human Resources (FAHR), to take advantage of the "Benchmarking Service", which is provided by FAHR for free. To do so, they can submit a service request through the Customer Happiness System, which is available on FAHR's website, www.fahr.gov.ae, which constitutes an interactive electronic portal that includes all the services provided by the FAHR to the public.



Meitha Kolthoum

The Authority and the National Archive Discusses Enhancing Prospects of Cooperation



الهيئة الاتحادية للموارد البشرية الحكومية
Federal Authority For Government Human Resources



Laila Al Suwaidi



Abdullah Al Ali

H.E. Laila Obaid Al Suwaidi, Acting Director General of the Federal Authority for Government Human Resources, stressed the importance of enhancing the prospects of cooperation between the various institutions and government entities in the country, and the need to unify, coordinate and intensify the efforts of the work teams. The aim of doing that is to make innovative qualitative achievements in various fields that enhance the global leadership of the United Arab Emirates at various levels and add to its solid track records of success and achievements.

That took place at her virtual meeting with H.E. Abdullah Majid Al Ali, Director-General of the National Archives and Library in the presence of H.E. Aisha Al Suwaidi, Executive Director of Human Resources Policies at FAHR, H.E.

Ibrahim Fikri, Executive Director of the Support Services Sector, and representatives from both sides.

During the meeting, the best experiences, practices and successful global experiences were exchanged between the various State institutions, whether in the public or private sectors. Thus, this would contribute to upgrading the government work system, developing the services provided by institutions, and enhancing the experiences of customers, which is always sought and advocated by the wise leaders of the country.

During the meeting, H.E. Laila Al Suwaidi reviewed the most prominent efforts undertaken by the Authority over the past years, in terms of archiving important

documents, papers and files. Furthermore, she has also lauded the distinguished efforts made by the National Archives and Library work team in terms of documenting the various historical stages that our region went through before and after the establishment of the UAE Federation and maintaining important documents and papers that are an integral part of the history of the State, its authentic heritage, and an important cultural heritage for current and future generations.

For his part, H.E. Abdullah Majid Al Ali emphasized the importance of the role played by the National Archives and Library in preserving the nation's memory and preserving important historical documents that document historical stages and the qualitative developments it is going through, within

various sectors and fields. Moreover, he also underlined the importance of cooperation of all institutions with the Archive and National Library, to achieve its strategic goals, which are concerned with research and preservation of all documents of the United Arab Emirates and the Gulf region.

He also listed the main objectives of the «Archive» as the trusted guardian of the National Archives, represented in collecting and preserving archives in paper and electronic format. The aim is to promote cultural and historical awareness, facilitate access to valuable research materials, build bridges between citizens and their Emirati history, heritage and identity, and immerse themselves in authentic experiences through millions of documents that chart the history of the region.

Through Customer Happiness System and the Unified Call Center

FAHR
Received **30,800**
Support Requests in 9 Months

During the first nine months of this year, FAHR received more than 30,800 support requests, through the Customer Happiness System and the Unified Call Center, which had a huge response from the customers in general, and federal government employees in particular.



According to FAHR's data, it is confirmed that the number of support requests received through the «Customer Happiness System» until the end of the third quarter of the year amounted to nearly 10,690, and the percentage of customers' happiness requests completed through the system exceeded 93%. On the other hand, the number of calls received through the Unified Call Center (600525524) increase to 20,150 calls during the same period, and the satisfaction rate about the services provided through it was 90%.

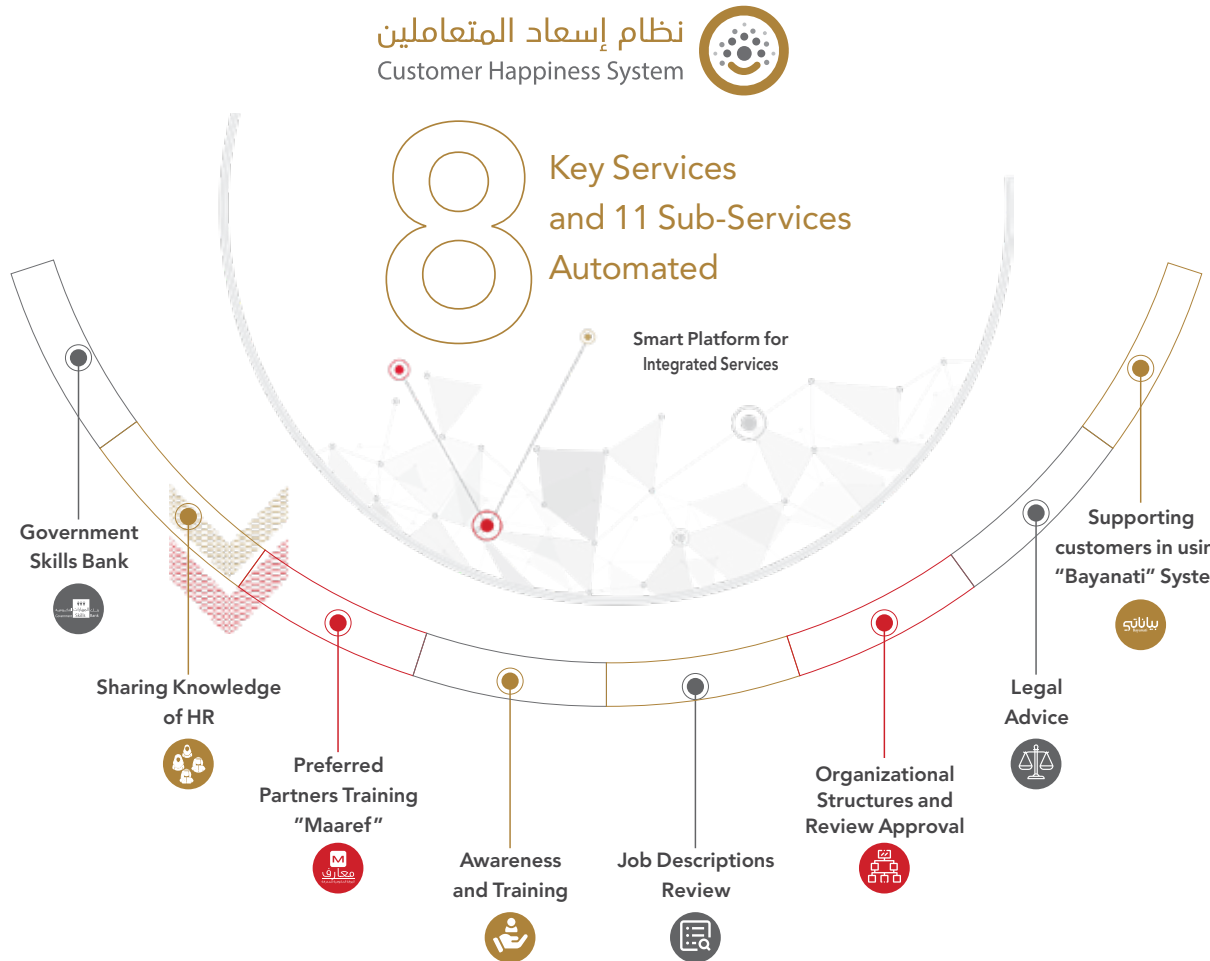
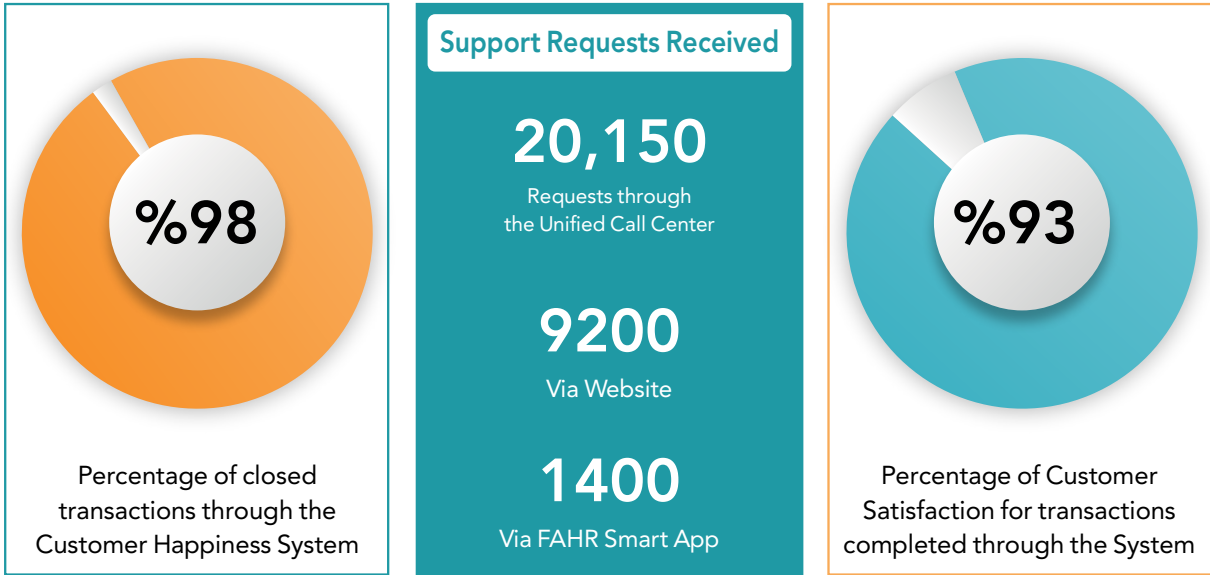
FAHR made it clear that the percentage of requests that were closed through the «Customer Happiness System» reached 98% of the total requests, 99% of which are within the service level agreement, as nearly 9,200 requests were received through the website www.fahr.gov.ae. Moreover, 1,400 requests were received via FAHR Smart Application and 80 requests were received through the virtual assistant for FAHR's customers «HamadBot».

The Federal Authority for Government Human Resources (FAHR) has been keen to keep pace with the approaches and aspirations of the UAE with regard to automating government services and transforming them into smart ones, in order to make things easier for customers and raise their satisfaction level in terms of all services provided to them. Such keenness is reflected in FAHR's

launch of the "Customer Happiness System" in 2019, which constitutes an interactive electronic platform with customers, including all the services it provides to them.

The System is distinguished by the fact that it enables the customers to evaluate the services provided to them, make observations on them, and submit development proposals that are beneficial for FAHR and take into account to develop the system and enhance the services quality provided.

The Customer Happiness System is a highly developed service platform and an integrated electronic portal through which the FAHR provides the necessary support to the ministries and federal entities, with regard to the operation and maintenance of all electronic HR Systems that fall under the umbrella of the human resources information management system in the federal government "Bayanati". This includes Human Resources Self-Service System, the electronic Performance Management System, Training and Development Systems for Federal Government employees System, the electronic Recruitment System, the HR Procedures and Smart Reports System, the Job evaluation and Description in the Federal Government System, the Attendance and Departure and Manpower Planning in the Federal Government Systems, and the electronic Approval System.



22,000 App downloads since the beginning of this year

Federal Government
employees implement

151,000

HR Procedures
via FAHR Smart App



The Federal Authority for Government Human Resources (FAHR) announced that its Smart Application launched in 2014 has received a huge response from the public since the beginning of this year until the end of last September, as employees of ministries and federal entities implemented more than 151,000 HR Procedures.

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رقمية
GO DIGITAL

As for the related details, Mr. Asem Ahmad AL Awadhi, Director of the HR Information System Department at FAHR, made it clear that over 40 federal ministries and entities directly benefit from the services provided by the FAHR's Smart Application, especially services related to smart Human Resources Systems and procedures in the federal government.

He pointed out that FAHR App has been downloaded nearly 22,000 times since the beginning of this year, and the number of self-HR Procedures implemented by federal government officials and employees reached over 151,000.

He also noted that the Smart App constitutes a unified smart platform that allows federal government employees to self-complete all their HR procedures, through their mobile devices, without the need to refer to the Human Resources Departments in their organizations. Hence, this simplifies Human Resources procedures, and makes it easier for them, saves time and effort on the part of Human Resources Departments, and enables them to focus more on strategic tasks, responsibilities and projects in the organization.

AL Awadhi stated that the FAHR is constantly working on developing its Smart Application, transforming all its main and subsidiary services into smart ones, and making them available through the Application. That is part of its efforts to keep up with the directives of the wise leaders of the State by automating all government services and transforming them into smart ones in order to make it easier for customers and give them a unique government experience.



Asem AL Awadhi

New Smart Services

The Director of the HR Information System Department at FAHR explained that the FAHR launched, during the current year, a package of new services through its Smart Application. This directly benefits the employees of ministries and federal entities, including the electronic signature service on contracts and ministerial decisions, and new employee's performance appraisal service during probation period, and requesting remote work service on Fridays. That is in line with the UAE Government's adoption of the new system of weekly work in the federal government, and the flexibility granted by the legislator to certain categories of employees to work remotely on this day.

Among the innovative services provided by FAHR Application for federal government employees include viewing their employment contracts, and signing them electronically, taking missed time attendance, issuing an electronic work card, searching for vacancies in the federal government, and facilitating the application process for job seekers.

The most prominent HR self-procedures that are provided through FAHR's Application include viewing attendance and departure records, requesting leave, requesting a salary certificate, experience certificate, issuing "To whom it may concern" letters, requesting legal advice on Human Resources Laws, Policies and Legislation in the federal government, and completing all stages of the performance management system for federal government employees, and the creation of their individual development plans.

The Application provides a self-services package to federal government employees, including presenting and updating personal documents, and requesting a technical support service. The purpose of doing that is to assist ministries and federal entities in implementing various Human Resources procedures, searching for employees in the federal government, communicating with them via e-mail, nominating employees within the Federal Rewards and Incentives System and accessing the Job Description Card.

In a related context, FAHR has allocated a range of smart and interactive channels to communicate with the public and receive their comments on the services it provides, as part of its keenness to develop its services and raise its customers satisfaction level. These channels include the Customer Happiness System and FAHR's official email, info@fahr.gov.ae.

Self HR Procedures via FAHR Smart App



Leave Request and Approval



Request Experience Certificates and "To Whom it May Concern" Letter



Updating the Personal Documents in «Bayanati» System



View Time Attendance Reports History



Record Missed Time Attendance



Candidacy for the Rewards and Incentives System



Request to issue a Business Card



Register Covid-19 Results and Vaccinations



Digital Signature on Contracts and Ministerial Decisions



Create and Review Yearly Objectives of the employee



EXPLORE IT ON
AppGallery



Download on the
App Store



ANDROID APP ON
Google play

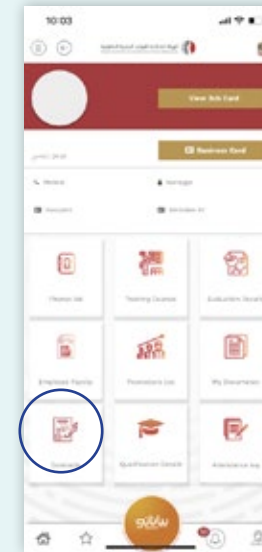
Signing Work Contracts in the Federal Government electronically

The Authority launched a new service through its Smart Application (FAHR) that allows federal government employees to view their employment contracts, sign them electronically, record missed attendance and leave, issue an electronic work card, search for vacancies in the federal government and facilitate the application process for job seekers.

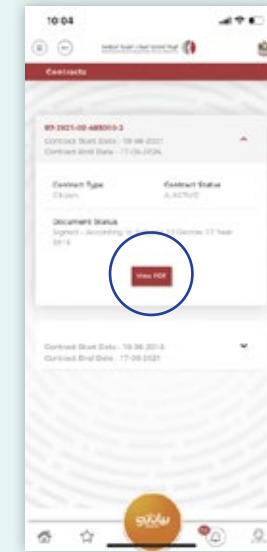
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GO DIGITAL

This service comes within a number of services that the Authority has developed this year on its smart application, to directly benefit the employees of ministries and federal entities, including the electronic signature service on contracts and ministerial decisions, the service of evaluating the performance of new employees during the trial period, and the service of requesting remote work on a day Friday, which comes in line with the UAE government's adoption of the new system of weekly work in the federal government, and the flexibility granted by the legislator to certain categories of employees to work remotely on this day.

Steps for viewing contracts:

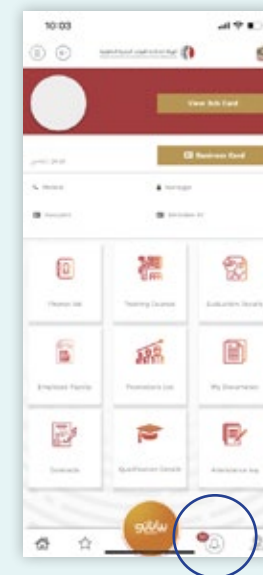


1
Click on
"Profile" then
"Contracts"

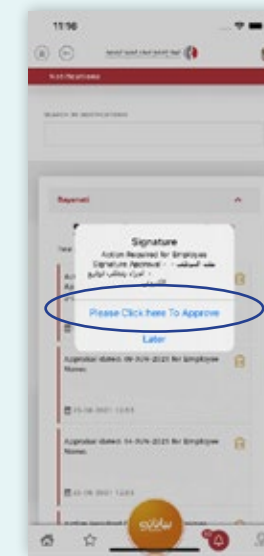


2
Click on "View
Contract" to
view the contract

Steps for signing contracts:



1
To sign the contract,
click on
"Notifications"



2
Click on the contract
notification to view the
contract



3
Choose
between
"Approve" or «Reject"

FAHR participates in a Workshop on Mechanisms to Develop Remote Work

The Authority recently participated in a workshop titled “Discussing Mechanisms to develop Remote Work» which was organized by the Office of the Minister of State for Artificial Intelligence, Digital Economy and Teleworking Applications. The workshop brought together a number of government entities, the private sector and global technology companies to discuss best practices in coordinating work, innovating effective ways to monitor the performance of employees in government entities and the private sector, and developing flexible mechanisms for evaluating the performance of remote work across administrative and non-operational jobs.

The workshop was held at the Coders HQ, part of the initiatives of the National Program for Coders, where the Authority was represented by Mr. Zayed Al-Qahtani, Director of the Department of Performance Appraisal & Follow Up, and Noora Jassim, Head of Section – Performance Indicators & Follow Up. The participants discussed the challenges of implementing remote work systems in the government entities and the private sector in the country.

Zayed Al Qahtani the Director of the Performance Appraisal & Follow Up Department at the Federal Authority for Government Human Resources stressed the importance of this workshop and providing an opportunity to get to know the best practices which are implemented in the private sector regarding performance appraisals for the employees who have been working remotely and exchanging the best experiences in this regard. Moreover, this workshop reflects the genuine partnership between the government and private sectors, and also assists and exchanging the best practice and insights. This can boost the transfer of knowledge between different work sectors and enrich the federal government’s experience in remote work applications.

He pointed out that the deliverables of this workshop have been highly important to proposing innovative ideas and new practices regarding the smart applications of remote work as they play an important role in the ensuring high-quality services for the customers and being fully prepared to face any emergency that may occur in the future. Furthermore, he highlighted that this is an important experience particularly with regards to introducing the best practice in the field of smart

applications to measure productivity and the performance of employees working remotely. He expressed his appreciation for the Office of Artificial Intelligence and Digital Economy and Remote Work Applications for their efforts in organizing this workshop. He pointed out that there will be further extensive collaboration between the public and private sectors on the one hand, and the most prominent technology companies at the international level to exchange visions, ideas, and discuss the latest developments in the field of remote work applications and measurement of productivity. He also highlighted that the Federal Authority for Government Human Resources has taken the lead in implementing remote work policies at the level of the federal government in 2015, and therefore, it was fully prepared to implement them before COVID-19 pandemic when the work system was shifted to remote work in a very efficient manner while ensuring the provision of services augmented by smart systems and applications.

Representatives of a number of government entities, the private sector and international companies, such as: (The Federal Authority for Government Human Resources, Majid Al Futtaim, Microsoft, Zoom, Dell, Deal, Talabat, Amazon, Accenture and VMware) took part in the event to discuss challenges with leading platforms in the field of technologies and inspire them to design solutions to the challenges of remote work systems. It also aimed to discuss the possibility of implementing technological plans to support remote work policies and enable continued success.



Update the Precautionary Measures to Contain COVID-19 Pandemic in the Federal Government

FAHR has announced the amendment of the established precautionary measures for the federal government to reduce the Covid-19 pandemic repercussions, as of September 28, in addition to the circulars issued by it in this regard. That is based on government directions in respect of relaxing the procedures for dealing with Covid-19, in coordination with the National Emergency Crisis and Disasters Management Authority (NCEMA), and the Ministry of Health and Prevention (MOHAP). Thus, the procedures become as follows:



First: Procedures for Contacts and Infected Persons

- Contacts to perform PCR tests when symptoms occur.
- Contacts of the groups at high risk of infection, including seniors, residents and people with People with determination and people with chronic diseases, it is recommended that a PCR test be performed, and their health condition monitored for a period of 7 days from contact.
- Isolation period for the infected cases has been reduced to 5 days, whether the isolation is domestic or institutional.
- The employer bears the responsibility for institutional isolation.



Second: The Green Pass System

- Conducting regular testing every month for the vaccinated persons who are exempt from the vaccination requirements.
- Conducting regular testing every 7 days for non-vaccinated persons.
- Employees and visitors/customers to the premises of the federal entities must abide by the Green Pass.



Third: Wearing Face Masks

- It is required to wear face masks in medical facilities, mosques, places of worship and public transportation.
- It is required for all food service providers, infected persons, and suspected cases to wear face masks.
- It is optional to wear face masks in all facilities, indoors and outdoors.
- As for senior citizens, residents and people with chronic diseases, it is recommended to wear face masks in indoors and outdoors.



Fourth: The HR Management Information System "Bayanati" and the Ta'afi (Recovery) Initiative in the Federal Government

- The online tools in the «Bayanati» System and notifications have been adjusted in line with the new directives.
- The panel of indicators and metrics for the Ta'afi (Recovery) Initiative has been updated with the aim of enabling federal entities to track and count the infected and contact cases on a daily basis and take the necessary measures.

Cooperation between the Authority and the Project Management Institute (PMI) to grant Specialized Certificates in Project Management to Federal Government employees

20% discount
for employees on Training
Programs and the PMP
Certification Exam

To avail the discount, please visit the PMI website and use the following code "FAHRCERT".

To contact Al Mawrid Team:
Customer Happiness System: <https://www.fahr.gov.ae/CRM/en>
Or the Unified Call Center: 600525524

To provide 20 Computers to children in Malawi

FAHR and Dar Al Ber Society launch the «Contribute to Their Education» Campaign

The Federal Authority for Government Human Resources (FAHR), in cooperation with the Dar Al Ber Society, launched a community initiative titled «Contribute to Their Education» which aims to provide 20 computers worth 54 thousand dirhams to children in one of the poor villages in Malawi.

الهيئة الاتحادية للموارد البشرية الحكومية
Federal Authority For Government Human Resources



Shamsa Mohammed Bin Nesaif, Deputy Director of Government Communications Department at the Authority, explained that the campaign is held in conjunction with the beginning of the new academic year to support the leading efforts of the United Arab Emirates towards providing quality education for all children across the globe. It also aims to support the educational development projects and initiatives in the world's poorest countries.

She pointed out that the campaign is the product of collaboration with Dar Al

Ber Society which saw the launch of dozens of charitable, humanitarian and development initiatives inside and outside the country over the past few years.

Furthermore, Shamsa stated that the Authority promoted the campaign across the federal government to give all the employees of the ministries and the federal entities as well as the public a chance to do good and to contribute through the Authority's various social media accounts as well as the Federal Government's Human Resources Management Information System «Bayanati».



Shamsa Bin Nesaif

FAHR Smart App Featured Services



24

Services
around
the clock



Requesting & Approving Leaves



Requesting to Whom it May
Concern & Experience Letters



Reviewing Salary Details



Updating Personal Data



Preparing the Individual Development Plan



Reviewing and Approving
Performance Document



Attendance Registration



Nominating for Rewards & Incentive System



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Benefits

for the employee
to join the



Membership of the Government Skills Bank Network, which was launched by the Authority in 2018, allows the employee to enjoy high knowledge or skills in a specific field, so that he works to continuously acquire experiences in this field through practical practice, and to benefit from all available learning and development opportunities.

There are seven main benefits that members of the Government Skills Bank network can gain to benefit their employers, the most important of which are (creating a work environment stimulating the acquisition and dissemination of knowledge, improving institutional memory, providing an image of the level of employees' knowledge and skills, reducing time in searching for the right news, And the ability to better define business requirements and customers' needs, rationalize expenditures, optimize the use of resources, and activate activities related to integrating and engaging competencies within the entity's succession planning).

Nomination for membership in the Government Skills Bank is done through three methods: Self-Nomination and Nomination by the Employee's Immediate Supervisor.