الهيئة الاتحادية للموارد البشرية الحكومية Federal Authority For Government Human Resources







## Satisfaction Survey Report on FAHR's website

هيئة اتحادية | Federal Authority

**IT Department** 

12/11/2018



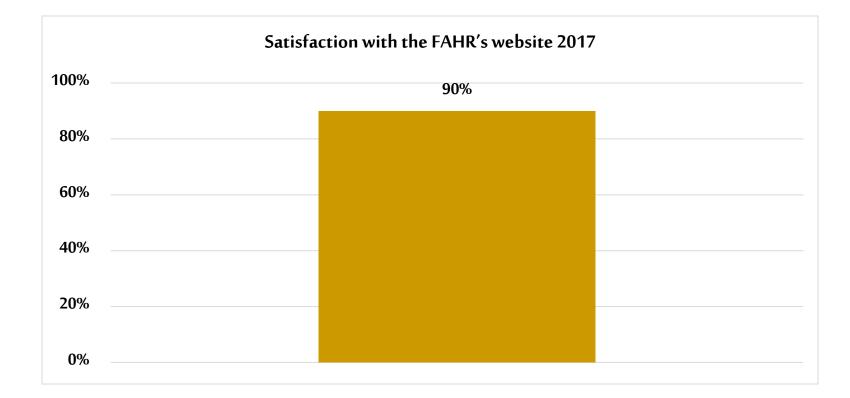




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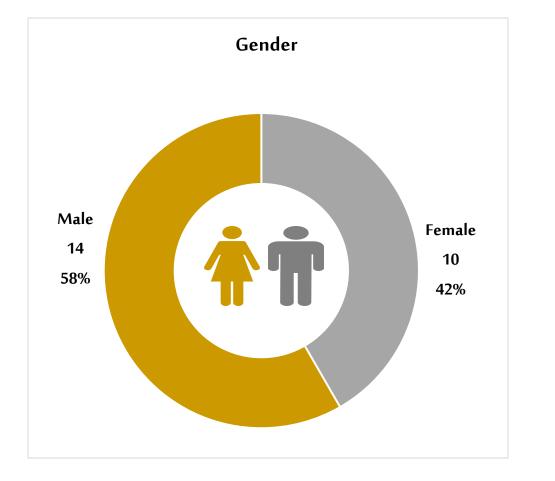


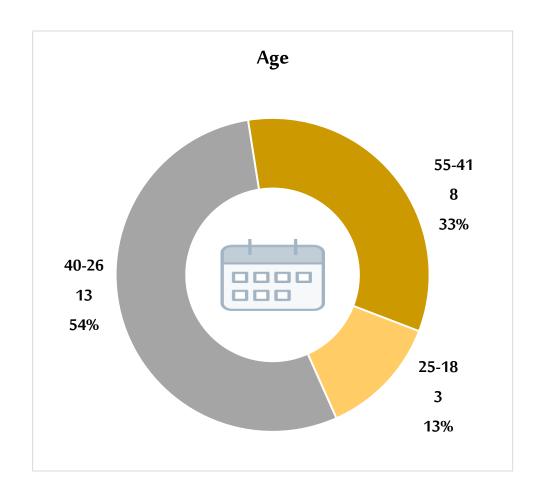
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## **Demographic information**



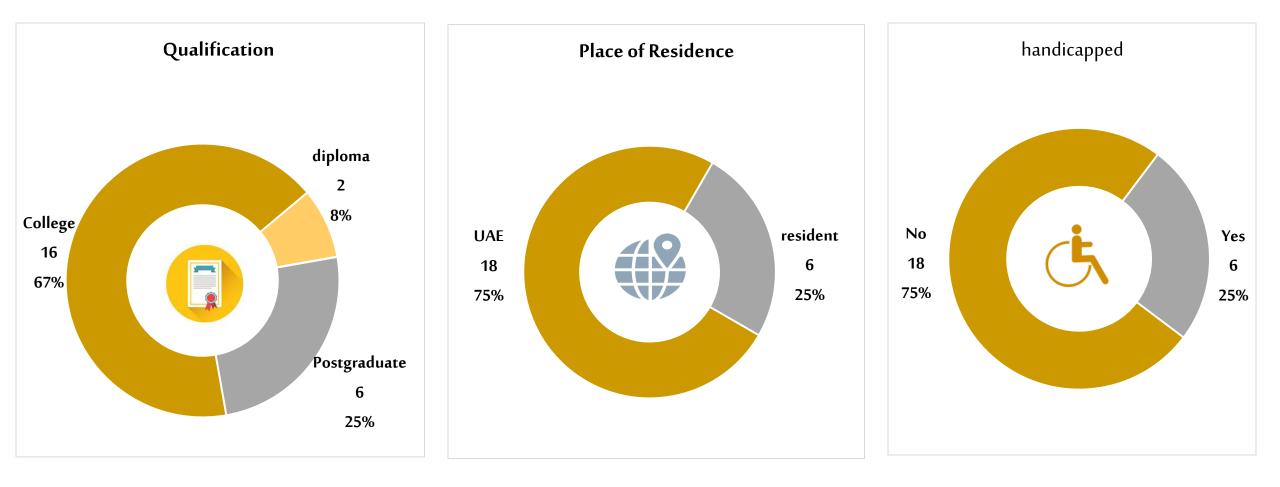








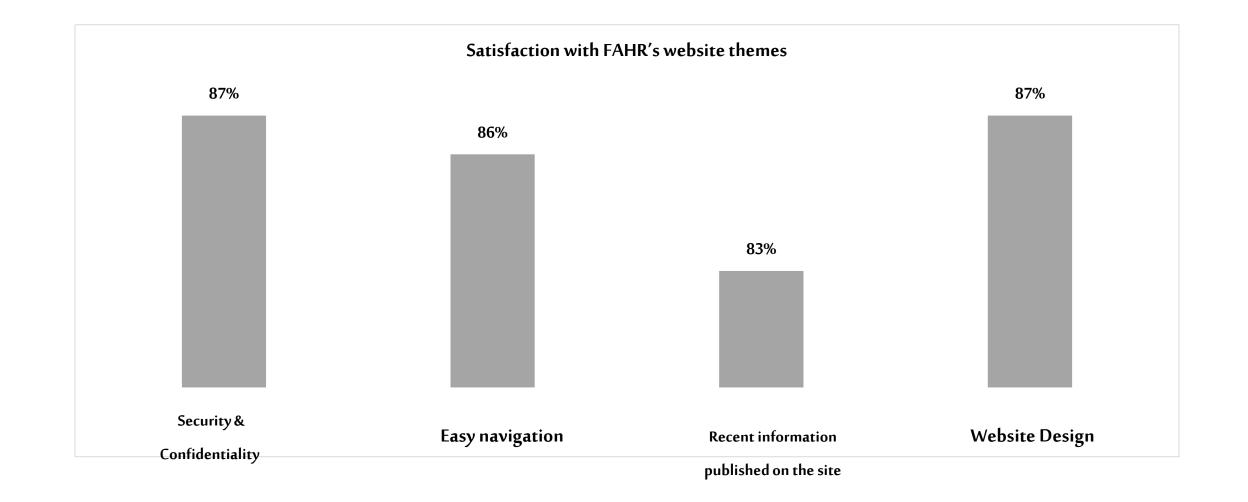






## Satisfaction with the FAHR's website

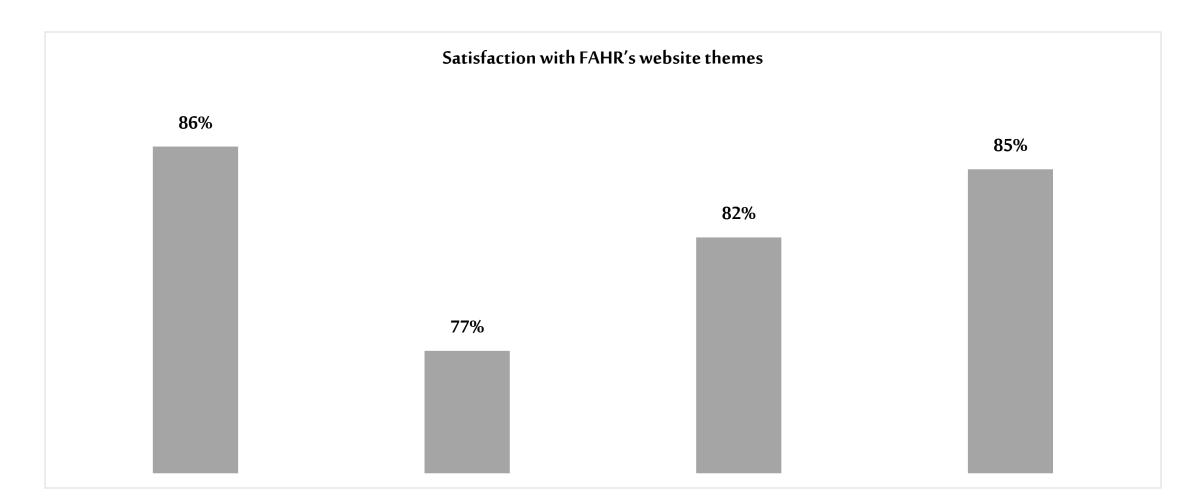






## Satisfaction with the FAHR's website





The website is efficient and resourceful in terms of service required The Authority responds to the correspondence and inquiries received through the site quickly and effectively

The website is a practical alternative to traditional transactions and field visits

Diversity of

communication channels





Developing the site to be easier more friendly use	1
Responding to job applications and placing available vacancies in all institutions	2
Link the website to a live communication window (such as social media windows)	3