

الهيئة الاتحادية للموارد البشرية الحكومية
Federal Authority For Government Human Resources



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Progressing forward

Immediate response to crisis



Accelerated remote working, worked to minimize disruption, supported local COVID responses, gathered employee voice



Stability and Effectiveness



Stabilizing and optimizing current environment by aligning employee and people leader support, facilities, HSE, and DT solutions

Grow

See challenge as opportunity, and learn every day.

Collaborate

Inspire, be inclusive, and bring out the best in each other.

Lead

Make, invent, and perform with impact.

Care

Do the right thing, always, for our customers, our people, and the environment.

Actions taken and forward looking



Voice & Employees Engagement

- Analysis complete on multiple region surveys, ERG feedback
- Developing communication plan using existing channels



Leader Engagement

- Leadership Forum, poll survey
- drive focus groups
- Gathering PL Hub materials



Wellness

- Employee Living Well webinars
- Awareness communication of various programs, support
- 90 day plan in place to continue enterprise and local employee support



Safety

- WFF for chairs, equipment available
- Sites continue to monitor safety procedures
- Guidance on PPE, social distancing



Space

- Continue to provide guidance on home ergonomics
- Defining work arrangement support options



DT Tools and Platforms

- Supporting business continuity
- Improving user experience
- Driving system security
- Support hardware needs

Employees engagement and inclusiveness was and continue to be critical during this time

Key learnings

- Employees Wellbeing is **number 1** priority
- Collaboration is key internally and externally
- Employees engagement
- Partnering with customers
- Refocusing the delivery method and topics of L&D
- “Forward to Work” vs “Back to work”